

## STAFF JOB DESCRIPTION

# CAR PARK ATTENDANT

## LEARNING AND ENGAGEMENT



### What's involved?

Join our team and help create a Christmas to remember as we invite families to see Santa in his underground grotto. We expect over 4000 children to join our Santa boats into the Limestone Caverns.

The Santa visit takes children into our caverns where they first see a pantomime in Singing Cavern (The Elves' Workshop); they then go on into Little Tess Cavern which will be Santa's Grotto.

As a car park attendant you will be the first person families meet so it is vital as Car Park Attendant you make everyone feel welcome and ensure their visit gets off to a smooth start.

### You will need to be:

- Someone who loves Christmas and has a jolly attitude - happy sharing Christmas magic with all our visitors
- Happy to work outside in all weathers
- Someone with good communication skills
- Able to give directions so that customers park correctly
- Able to stay calm in busy situations
- Someone with good spatial awareness (not all of the car park has marked bays)
- Good at problem solving
- Happy to work on your own
- Able to remember information about the event / organisation so that you can answer customers' questions
- Prepared to go the extra mile to ensure a fun time is had by all
- Available to work across a range of hours including evenings and weekends
- Have relevant work experience
- Eligible to work in the UK

### Extra Information

Closing Date for Applicants: 11<sup>th</sup> October 2017

Interview Date: 19<sup>th</sup> or 20<sup>th</sup> October 2017

### Hours:

Usual working days will be Wednesday, Friday, Saturday and Sunday at the end of November and throughout December

Shift pattern to be confirmed but will be based on

10am – 4pm; 11am – 5pm;

You will be required to attend training prior to the event - proposed training date: 17<sup>th</sup> November

**Pay:** National Minimum Wage

**Working with Children:** An Enhanced DBS check may be required for this role